



# PSA CANADA SUBMISSION FORM

## FAQS

### **What is the Declared Value?**

The Declared Value is your estimate of the value of the item after it has been assigned a grade by PSA. We understand you will not know the true value of the item until it has been graded, so we ask that you form a realistic, educated estimate based on your own research, keeping in mind that the Declared Value acts as a maximum value for shipping insurance purposes and in the event of a claim related to the item. Resources online include PSA Grading Standards, the PSA Price Guide, and Auction Prices Realized which might be of some assistance to you in determining this.

### **What do I pay per card?**

The price varies depending on the service level selected. The service level selected depends on the declared value. The price listed on your submission form is what you will pay per item. If you happen to overvalue your cards, you will not be refunded the grading fees – All grading fees are paid in full regardless of the outcome of grade or authenticity. If an item does happen to grade out higher than expected and is worth significantly more than you estimated, your item will be subject to the higher grading fee.

### **Do I receive regular updates on the progress of this order?**

We do not send out regular updates. You will be able to check the status of order by visiting our Canadian website: [psacanada.ca](http://psacanada.ca). You can contact us at [psacanada@collectors.com](mailto:psacanada@collectors.com) requesting your submission number. Please only contact us for further updates if the estimated return date has been exceeded.

### **How long until I receive my cards back?**

Depending on the service level chosen, turnaround times are estimates (in business days) which begin when the order is entered into PSA USA's system. Not when PSA Canada receives your items. It can take 3-4 weeks to see submission numbers entered.

### **How do I pay for my order?**

You do not pay for your order until it has been completed. If sending multiple service levels we will combine your shipping and return all items together. We accept E-Transfer or Credit Card. Payments are due upon receipt of invoice.

### **Are my orders insured during shipping ?**

Your submission is covered for the amount you input in your declared values while in our possession to PSA (Santa Ana) and for the market value after grading back to us at PSA Canada. When shipping back to you within Canada, the max insurance is up to \$1000 via UPS and up to \$100 via Canada Post (Canada Post for 5 items or less).

**For questions regarding your order please contact us directly via email at [psacanada@collectors.com](mailto:psacanada@collectors.com)**